

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age:

C) College Name:

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☒ c) Science ☐
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

4 – 85 to 100% ☒

3 – 70 to 84% ☐

2 – 55 to 69% ☐

1 – 30 to 54% ☐

0 – Below 30% ☐

2. How well did the teachers prepare for the classes?

4 – Thoroughly ☒

3 – Satisfactorily ☐

2 – Poorly ☐

1 – Indifferently ☐

0 – Won't teach at all ☐

3. How well were the teachers able to communicate?

4 – Always effective ☒

3 – Sometimes effective ☐

2 – Just satisfactorily ☐

1 – Generally ineffective ☐

0 – Very poor communication ☐

4. The teacher's approach to teaching can best be described as

4 – Excellent ☒

3 – Very good ☐

2 – Good ☐

1 – Fair ☐

0 – Poor ☐

5. Fairness of the internal evaluation process by the teachers.
- 4 – Always fair ✓
 - 3 – Usually fair
 - 2 – Sometimes unfair
 - 1 – Usually unfair
 - 0 – Unfair
6. Was your performance in assignments discussed with you?
- 4 – Every time ✓
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly ✓
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly ✓
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree ✓
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time ✓
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully ✓
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree ✓
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent ✓
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree ✓
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent ✓
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90% ✓
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree ✓
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Better to Conduct Field visits to understand the practical aspect of the commerce subject
- b) The Performance in assignment should be discussed in the classes.
- c) Better to Provide more opportunities to participate in extra curricular activities.



KANAKADAS SHIKSHANA SAMITI

K.S.S ARTS, COMMERCE, SCIENCE COLLEGE AND P.G. CENTRE GADAG

(Affiliated to Karnatak University, Dharwad. Re-accredited by NAAC at B ++ Grade)

Internal Quality Assurance Cell (IQAC)

Students Feed Back Form on Administration

Name of the Student: Mr/Ms/Mrs Suraj B. Karamudi
 Course: B.Com Semester: VI Semester Year: 2018-19
 Address: B. S. Karamudi, Rajeev Gandhi Nagar, Near
Ashwar Temple Gadag 582101
 Mobile No. 7795398367 E-mail Surajbk965@gmail.com

LIBRARY [tick (✓) in the relevant cell]

| | | | |
|--|-----------|---------------|--|
| 1. How often do you visit the Library ? | Regular ✓ | Occasion ally | |
| 2. Are the required numbers of titles in your Subject available in the Library? | Yes ✓ | No | |
| 3. Are you satisfied with the cataloguing and arrangement of books in the Library? | Yes ✓ | No | |
| 4. Are you satisfied with the available Reading space in the Library? | Yes ✓ | No | |
| 5. Are the Library Staff co-operative and helpful ? | Yes ✓ | No | |
| 6. Are you able to make use of Xerox facility in the Library? | Yes ✓ | No | |
| 7. Are you able to access Internet Centre as and when you require? | Yes ✓ | No | |
| 8. Are the Net centre staffs co-operative and helpful? | Yes ✓ | No | |

ADMINISTRATION [tick (✓) in the relevant cell]

| | | | |
|---|-------|----|--|
| 9. Is the College office helpful in administrative matters? | Yes ✓ | No | |
| 10. Are there enough clean class rooms available in the College? | Yes ✓ | No | |
| 11. Are the toilets cleaned properly? | Yes ✓ | No | |
| 12. Are you provided with enough drinking water? | Yes ✓ | No | |
| 13. Are you happy with the food served in the present canteen? | Yes ✓ | No | |
| 14. How far is the student welfare officer helpful to you? | Yes ✓ | No | |
| 15. Are you making use of social Services in the college? | Yes ✓ | No | |
| 16. Do you think that your grievances are redressed when Green box is used? | Yes ✓ | No | |
| 17. Are you aware of the functioning of a placement cell in the college? | Yes ✓ | No | |
| 18. Are the Lab. Equipment's in proper working conditions? | Yes ✓ | No | |
| 19. Are you aware of the "NCC and NSS" Activities in the college? | Yes ✓ | No | |
| 20. Do you avail any Scholarship from the Government? | Yes ✓ | No | |

Date: 12-03-2019

SBK
Signature



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Internal Quality Assurance Cell (IQAC)

ALUMNI FEEDBACK FORM

| | |
|--------------------------|---|
| Name of the alumni | Shantamma, F. Guled |
| Year of Passing & Course | 2019 - June, BA |
| Contact No. | 8861263767 |
| E-Mail Id | - |
| Permanent address | D/O Fakeerappa, Guled At - menedhal Tq - kushatigi Dist - koppla. |
| Present Designation | |

Your opinion, Please tick (✓) in the relevant cell

| Sl.No | Details | Very Good | Good | Fair | Satisfactory |
|-------------------|--|-----------|------|------|--------------|
| 1 | Environment of the Institution | ✓ | | | |
| 2 | Laboratories & Equipment | | | | |
| 3 | Teaching standard | | ✓ | | |
| 4 | Assessment & Examination System | ✓ | | | |
| 5 | Quality of support material | | ✓ | | |
| 6 | Training & Placement | | ✓ | | |
| 7 | Library/Internet/Wi-Fi | | ✓ | | |
| 8 | Alumni Association/ Network of Old Friends | | ✓ | | |
| Any Suggestions : | | | | | |

Date: 18/06/2019

Shantamma
Signature



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Internal Quality Assurance Cell (IQAC)

Feedback from Parents

Name & Occupation of Parents:

a) Name of the Father: Balappa Y. Majjaqi Occupation: Farmer

b) Name of the Mother: Mudavarva B. Majjaqi Occupation: housewife.

Address: D/o. Balappa Majjaqi
At - Mallapur, Tq - Dou, Dt - Gadag.

Name of Student/ Ward: Bhimarva Balappa Majjaqi

Course: B.A Semester: VIth

You are requested to tick (✓) the appropriate option for the following points

| Sl No | Particulars | Yes | No |
|-------|--|-----|----|
| 1 | Do you find this institution better than others for your ward? | ✓ | |
| 2 | Do you feel facilities in the College are adequate? | ✓ | |
| 3 | Do you feel that your ward is physically secured in the campus? | ✓ | |
| 4 | Are you satisfied about hostel facilities? | ✓ | |
| 5 | Are you satisfied for cooperation from the administrative staff? | | ✓ |
| 6 | Can you make direct communication with teaching staff? | ✓ | |
| 7 | Do you find upgradation of hard and soft skills? | ✓ | |
| 8 | Any suggestions about the syllabus: | | |
| 9 | Any other suggestions | | |

Date: 16-2-2019

Signature